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**AmerisourceBergen**

## Elevate Provider Network Weekly Update

Promoting the value of independent pharmacy patient care

### Advocacy

#### Ask your lawmakers to visit your pharmacy

*NCPA, May 16, 2024*

Pharmacy visits are a wonderful way to forge a relationship with your representatives and help them better understand the urgency of passing robust PBM reform to rein in abusive practices that threaten you and your patients. The House and Senate both have several upcoming recess periods that provide tremendous opportunities for your legislators to visit your pharmacy.

[Read more](#)

#### The biggest middleman in the prescription drug supply chain now makes drugs

*Lillian Karabaic, Marketplace, May 14, 2024*

If you've filled a prescription in the past decade, you're probably familiar with at least one pharmacy benefit manager. The "big three" PBMs are Express Scripts, CVS Caremark and Optum Rx. Those three represent almost 80% of American health insurance patients.

PBMs negotiate prescription prices between drug makers and health insurers and manage the initial paperwork and negotiation for prescription drug claims. They're middlemen companies at the center of a complicated supply chain. PBMs often determine how much insurers pay for patient prescriptions and also operate their own pharmacies.

[Read more](#)

## NCPA applauds DOJ task force on vertical integration and consolidation

*NCPA, May 14, 2024*

On Monday, NCPA announced its support of a new U.S. Department of Justice task force focused on corporate monopolies in the health care sector, launched on May 9. The task force, which NCPA CEO Douglas Hoey praised as “encouraging” and “long overdue,” will target consolidation and collusion in the health care industry, preventing patients from affordable, accessible services and steering them toward vertically integrated insurer PBMs.

[Read more](#)

## Get engaged: Hepatitis Awareness Month

*Gold Eneyo, Director- Clinical Pharmacy Services, AmerisourceBergen*

May is recognized as Hepatitis Awareness Month in the United States, with May 19th designated as Hepatitis Testing Day. The Centers for Disease Control and Prevention (CDC) and various public health partners are actively raising awareness, promoting testing and vaccinations to combat the impact of viral hepatitis. Pharmacists as health care providers can play a significant role in combating public health crises through immunizations and point-of-care testing (POCT).

The CDC is focusing on three main themes that the pharmacy teams can integrate into their promotional activities to raise awareness about viral hepatitis, promote testing, and encourage vaccination during Hepatitis Awareness Month.

### **Week 1: Vaccinating key populations**

- Enhancing access by providing vaccinations to prevent the transmission of viral hepatitis.

### **Week 2: Educating young families and expectant individuals**

- Educating young families and pregnant women on the importance of screening for hepatitis B and C.

### **Week 3: Providing point-of-care testing for hepatitis C**

- Given the severity of hepatitis C, point-of-care testing plays a vital role in facilitating prompt access to life-saving treatment for those in need.
- Access social content for Weeks 1- 3 activities during Hepatitis Awareness Month [here](#).

Reach out to your business coach or email [clinicalolutions@AmerisourceBergen.com](mailto:clinicalolutions@AmerisourceBergen.com) today to learn about the tools and resources available to implement and expand immunizations and POCT services within your pharmacy.

## Utilize your students and interns this summer

### *OutcomesOne*

Summer is a great time to maximize additional hands in the pharmacy and assign MTM tasks to students and interns.

Pharmacy students, who must have their own OutcomesOne platform account, may provide MTM services under the direct supervision of a pharmacist at an MTM Center. The pharmacist shall use his/her discretion in the level of oversight required based on the student's professional training and in accordance with State Board of Pharmacy laws.

Students/interns can assist with tasks such as identifying patients eligible for MTM services, scheduling appointments, completing CMR prep and post-CMR documentation, and monitoring claim status to ensure claims in Review & Resubmit are addressed timely.

Students/interns in their later years of schooling may be able to complete certain TIPs and/or CMRs; pharmacists' discretion is required to determine the services an individual can complete. Review our [Policy and Procedure Guide](#) for more on what students and interns can do or give us a call!

In the OutcomesOne platform, pharmacy interns/students should always be assigned the Tech/Pharm Intern or Student role. The Pharmacist role is only for those individuals that have obtained pharmacist licensure by the State Board of Pharmacy.

If you need assistance with implementing MTM services into your workflow, please contact your business coach or [pharmacyperformance@amerisourcebergen.com](mailto:pharmacyperformance@amerisourcebergen.com).

## PBM audits: How Elevate Provider Network can support your pharmacy

If you have been through a PBM audit, you know it can be a stressful situation. At ThoughtSpot 2024, Tracie Acosta, Manager of Provider Network Quality Compliance at Elevate Provider Network, will conduct a breakout session to discuss services that

Elevate Provider Network can provide your pharmacy before, during, and after a PBM audit.

Please join Tracie Acosta for this fantastic opportunity!

- **When:** Friday, July 26, 2023, from 3:00 p.m. to 4:00 p.m.
- **Where:** ThoughtSpot 2024, Orlando, Florida. Exact room location to be provided soon.

Need additional time to discuss your specific pharmacy audit concerns? Book a 1:1 session with the audit team at ThoughtSpot 2024. To reserve your spot, email [Tacosta@amerisourcebergen.com](mailto:Tacosta@amerisourcebergen.com) by July 1st, 2024.

## Growth strategies beyond dispensing

*NCPA, May 14, 2024*

In today's challenging economic environment, pharmacies must do more than dispense prescriptions to remain viable. Diversifying income streams is essential for survival and growth. This Business Booster webinar on May 28 will explore strategies for pharmacies to expand beyond traditional services. Discover how to adapt and thrive by exploring new avenues for growth that are crucial for long-term success. This webinar is presented by RxSafe.

[Register](#)

## 2024 patient services bonus program opportunities

*Jim McCaslin, Sr Mgr. - Pharmacy Quality Performance, AmerisourceBergen*

Patient service platforms (EQUIPP and OutcomesOne) identify patient opportunities and provide clear guidelines of specific requirements for completion and payment. "To take advantage of these opportunities, our pharmacies need to determine the types of patient services they will provide and focus on implementing them effectively. Elevate and *Good Neighbor pharmacy* offer valuable content, tools, and resources that can support this expansion of patient care services," McCaslin explained.

As far as advice for a pharmacist looking to get into pay for performance, Mary Ann Loverien of Rector Downtown Drug in Rector, AR points to the importance of building a capable staff and developing a workflow. "You get a great staff where you can rely on [them] to do things that the pharmacist doesn't have to do, where you can focus more on patient care," she said. "Just start working it in the workflow. Just try to do one a day or, you know...do seven a week...it just becomes natural, and you automatically do it. Just getting out and talking to the patient and seeing the trust and the bond that you form seems to be more rewarding honestly than anything."

For pharmacies who are ready to take the next steps on this initiative, review the

implementation guides on [Good Neighbor Pharmacy University](#), which contains valuable resources, offering practical strategies and best practices to ensure a successful and sustainable integration of point of care testing, immunization, and diabetes care in the pharmacy.

*Good Neighbor Pharmacies* can contact their Business Coach for assistance with the diabetes care management execution guide. Merchandisers can enhance your front end to showcase additional diabetes OTC products and your *Good Neighbor* Advertising Manager can assist with marketing your services and unique diabetes offerings to your community and beyond.

## Free access to APhA's pharmacy-based immunizations for pediatric patients

APhA

Pharmacy-based Immunizations for Pediatric Patients is a two-hour, application-based learning activity. The program is designed to meet the needs of pharmacists and pharmacy technicians in states where the PREP Act allows pharmacists and pharmacy technicians to administer vaccinations to children as young as 3 years of age. The program provides a thorough review of topics related to immunizing pediatric patients, including parent and patient preparation, immunization administration techniques for children, and documentation of pediatric vaccinations. Two hours of CPE are provided. Through a cooperative agreement with the Centers for Disease Control and Prevention (CDC), APhA can provide this training FOR FREE to the first 1,000 participants on a first-come/first-serve basis. The program can be accessed [here](#) and must be completed by June 29, 2024.

## Now available! CE schedule for ThoughtSpot 2024

*Full CE schedule starts Wednesday, July 24!*

ThoughtSpot is four days packed full of education and insight – and this year is no different. [Review the full schedule](#) of over 25 live CE courses and workshops covering clinical topics, employee engagement, business operations and more. [Review our CE FAQs](#). Registration for the workshops is required and space is limited. All other CEs and Shoot the Breeze® sessions will be available on a first-come, first served basis.

If you haven't registered for ThoughtSpot, you're going to miss out on these great sessions!



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Elevate Provider Network OutcomesOne opportunities

### OutcomesOne opportunities:

Beginning 5/14/24 Aetna MAPD CMR completions in 2024 will again provide a \$50 bonus payment in addition to the \$60 CMR service fee for a total payment of \$110.00.

Below are current MTM revenue opportunities available to Elevate Provider Network pharmacies through the Outcomes platform as of May 15, 2024:

Total OutcomesOne CMR opportunities as of 05/15/24: **41,280**

Potential revenue for the following CMRs: **\$2,379,360**

Additional information regarding OutcomesOne opportunities can be found on the [OutcomesOne](#) website.

## Contracts

### Contracts Received

- Prime Therapeutics - 2024 Commercial Quality Based Performance Program (QBPP) (Re-contract) - Received 5/10/24
- OptumRx - Resource Bridge Addendum - Received 5/10/24

## Top MAC cases

Each week the Elevate MAC Team analyzes millions of InSite claims, identifying which ones will represent the highest potential financial impact to our members. Although a representative claim might be submitted on behalf of a single Elevate Provider Network pharmacy, the impact may be seen by all our members.

Product Name	NDC	Effective Date	Group	Payer
AMOX-CLAV 875-125 MG TABLET	42571016201	05/7/2024	UGRI	Optum Rx
DANTROLENE SODIUM 50 MG CAP	00115442201	05/15/2024	HA0018	Catamaran
DEXTROAMP-AMPHETAMIN 20 MG TAB	00555097302	05/7/2024	WALMART	Optum Rx
FAMOTIDINE 40 MG/5 ML SUSP	68382044405	05/7/2024	BXMN	Optum Rx
FLUTICASONE-SALMETEROL 250-50	66993058597	05/7/2024	COMHS	Optum Rx
LETROZOLE 2.5 MG TABLET	51991075990	05/7/2024	RXBENEFIT	Catamaran
METHIMAZOLE 10 MG TABLET	64380021301	05/9/2024	CSGMDPDV	Optum Rx
NALOXONE HCL 4 MG NASAL SPRAY	00093216568	05/9/2024	USHG	Optum Rx
RASAGILINE MESYLATE 1 MG TAB	00093306156	05/8/2024	SONJCOM	Catamaran

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Visit the MAC Action Center in the Solutions Portal for a complete list of all MAC Cases with favorable outcomes.

## Elevate Provider Network

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**Elevate Help Desk:**

Hours: Monday through Friday, 6:00 am PST - 5:00 pm PST

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General Fax: (833) 765-4454

Email: [elevate@amerisourcebergen.com](mailto:elevate@amerisourcebergen.com)

**Advocacy:** <https://www.wearegnp.com/advocacy>

**Outcomes:** (515) 237-0001 or [www.outcomes.com](http://www.outcomes.com)

**Expo Rx Prescription Savings Card:** [www.wearegnp.com/expo-rx-prescription-savings-card](http://www.wearegnp.com/expo-rx-prescription-savings-card)

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